# **Accessibility Statement for LSTA**

Version 1.0, First Draft: 29 January 2025

This is an accessibility statement from London Skills Training Academy (LSTA).

## Measures to support accessibility

Step4progress takes the following measures to ensure accessibility of LSTA:

- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.

#### **Conformance status**

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. LSTA is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

#### **Feedback**

We welcome your feedback on the accessibility of LSTA. Please let us know if you encounter accessibility barriers on LSTA:

- Phone: +44 739 8389 055
- E-mail: info@lstacademy.co.uk
- Visitor Address: 9 Malting Lane, Orsett, Grays, England, RM16 3HL
- Postal Address: 9 Malting Lane, Orsett, Grays, England, RM16 3HL

We try to respond to feedback within 5.

## **Technical specifications**

Accessibility of LSTA relies on the following technologies to work with the combination of web browser and any assistive technologies or plugins installed on your computer:

HTML

CSS

These technologies are relied upon for conformance with the accessibility standards used.

#### Limitations and alternatives

Despite our best efforts to ensure accessibility of LSTA, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for LSTA:

1. All images within a page do not have an alternate text equivalent: because we use the WordPress template to create the website. On the next version of the website alternate text will be included.

## **Assessment approach**

LSTA assessed the accessibility of Step4Progress by the following approaches:

• Self-evaluation

# Formal complaints

All the complaints are acknowledged within 7 working days. We investigate the issues and follow our internal process to resolve the issue within prescribed time.

# Formal approval of this accessibility statement

This Accessibility Statement is approved by:

**LSTA** 

Nazmul HOSSAIN

Director

#### **Date**

This statement was created on 29 January 2025 using the <u>W3C Accessibility Statement</u> <u>Generator Tool</u>.